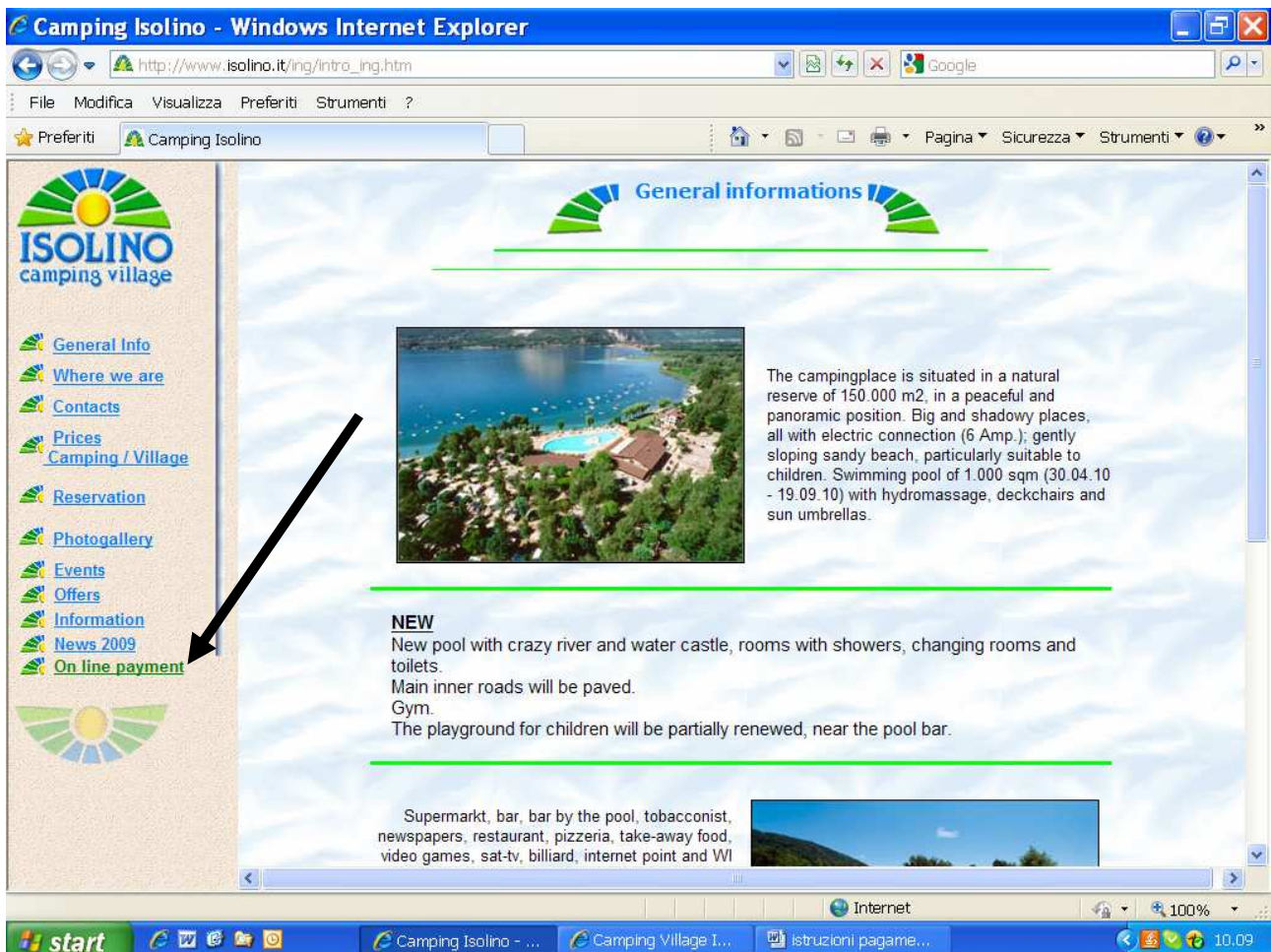


# INSTRUCTIONS FOR ON-LINE PAYMENT

## CAMPING VILLAGE ISOLINO

- Make sure you are on the right internet site: [www.isolino.it](http://www.isolino.it) or [www.isolino.com](http://www.isolino.com) because on the internet sites [www.campingisolino.it](http://www.campingisolino.it) / or [.com](http://www.campingisolino.com) there is no link to the On-Line Payment



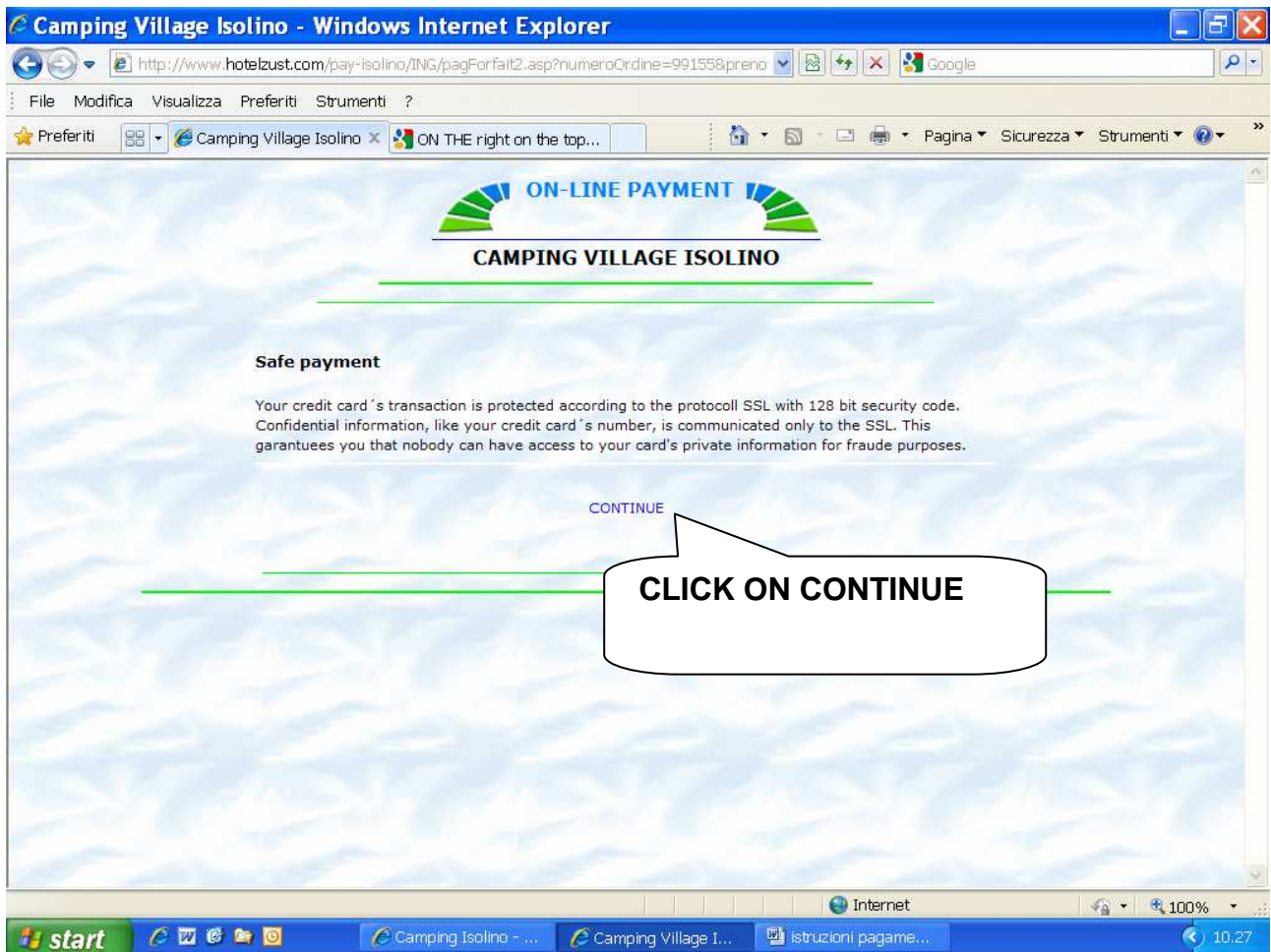
- You will be directed to this page:

The screenshot shows a Windows Internet Explorer browser window displaying the payment page for Camping Village Isolino. The URL is <http://www.hotelzust.com/pay-isolino/ING/pagForfait.asp>. The page contains a form with the following fields: Reservation number (with a dropdown for year), Amount (in Euro), First name, Family name, Address, Postal Code, City, Nation, Telephone, FAX, E-MAIL, and Remarks. At the bottom, there are radio buttons for "I AGREE" and "I DON'T AGREE".

**IN ORDER TO PROCEED, CLICK ON "I AGREE" AND THEN ON "SEND"**

**WRITE THE BOOKING NUMBER, IT IS WRITTEN ON THE CONFIRMATION LETTER AND ON THE BOOKING REQUEST FORM, ON THE RIGHT AT THE TOP OF THE PAGE. JUST WRITE THAT NUMBER, EXAMPLE 1234 AND NOT 1234/2012. FILL IN THE REQUESTED FIELDS. JUST WRITE THE AMOUNT: 211 OR 511 ( AND NOT 211,00, ALSO NOT 211 €). IN CASE YOU PAY ALSO FOR ANOTHER BOOKING, PLEASE INDICATE ALSO THAT RESERVATION NUMBER IN THE REMARKS. DON'T WRITE THE CREDIT CARD DETAILS ON THIS PAGE! IF YOU NEED TO CHANGE THE RESERVED PERIOD OR YOU HAVE SOME QUESTIONS, PLEASE SEND A SEPARATE E-MAIL TO [info@isolino.com](mailto:info@isolino.com)**

- You will be directed to this page:



- You will be then directed to the protected page of the Bank:

**Internet Secure Payment Service - Windows Internet Explorer**

https://ecommerce.cim-italia.it/ecommm/CassaMultiL\_3D\_url.jsp

File Modifica Visualizza Preferiti Strumenti ?

Internet Secure Payment Service

**ISOLINO**  
camping village

**KEYCLIENT**  
CARDS & SOLUTIONS

**Internet Secure Payment Service**

Credit card number

Order Number

Security no:

\* The security number is a 3-digit identification number given on the back of the card. It guarantees the highest security for your internet purchase.

Expiry date:

Month: 01 Year: 2010

Name and surname of credit card cardholder:

First Name Last Name

E-mail address:

I agree to the use of data

Buy Cancel

**YOU CAN PAY ONLY BY CREDIT CARD (VISA OR MASTERCARD). IT IS NOT POSSIBLE TO PAY BY DEBIT CARD (nl: pinpas). THE SECURITY NUMBER (OR CVV2/CVC2) IS INDICATED ON THE BACKSIDE OF THE CREDIT CARD. WRITE THE EXPIRATION DATE OF THE CREDIT CARD, THE CARDHOLDER, THE EMAIL ADDRESS AND THEN CLICK ON "I AGREE" AND THEN "BUY"**

Internet

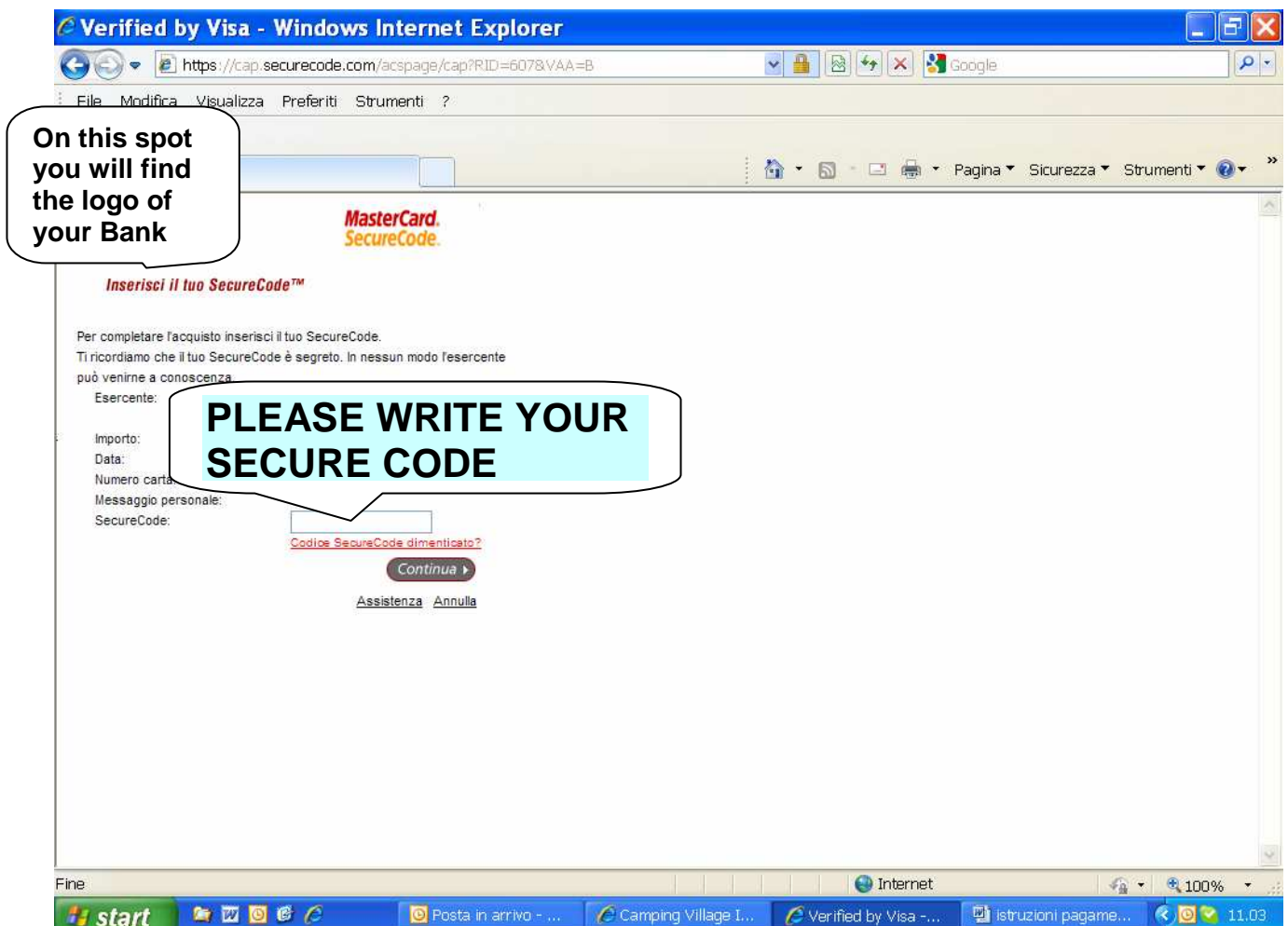
start

2 Internet Explo... Documento3 - Mi... Istruzioni pagame... Risultati ricerca

13:20

The new credit cards are very safe and have a special „SecureCode“ .

If you don't know it, please contact Mastercard( if you have Mastercard) or Visa (if you have Visa) and ask for your “Secure Code” to be used for Online Payments.



IF THE PAYMENT IS SUCCESSFUL, YOU WILL GET AN EMAIL OF CONFIRMATION.

**ATTENTION:**

IN CASE YOU CAN'T GO THROUGH AND YOU GET THE ERROR THAT THE PAGE CAN NOT BE FOUND, THE PAYMENT IS NOT SUCCESSFUL, JUST TRY LATER.

IN CASE YOU GET A MESSAGE ON THE DISPLAY ASKING YOU TO CONTACT CAMPING ISOLINO, IT MEANS THAT THE SYSTEM IS TOO BUSY AND YOU JUST HAVE TO TRY ONCE MORE LATER.

IF YOU GET AN EMAIL SAYING THAT THE PAYMENT WAS NOT SUCCESSFUL, CONTACT US MENTIONING THE ORDER NUMBER OR TRANSACTION NUMBER.

YOU MAY HAVE NO AUTHORISATION FROM MASTERCARD OR VISA AND IN THAT CASE YOU HAVE TO CONTACT DIRECTLY MASTERCARD OR VISA, NOT YOUR BANK.